

# ITIC OVERVIEW

## The Next Generation of Electronic Ticket Processing

Gopher State One Call's ITIC system allows the user to map their entire work site using a visually driven, fully interactive interface.



### MAPPING THE WORK SITE IS THE FIRST STEP

ITIC includes a number of new mapping tools that offer precision and flexibility, while providing a user-friendly mapping experience. Users can create routes with custom widths, circles with varying radii, and select parcels based on parcel data. If none of these tools fit the work site, users may draw a free-hand polygon.

### SUBMITTING LOCATE REQUESTS

When the user finishes mapping their work site(s), ITIC® splits the work site(s) up into as many tickets as necessary, based on GSOC's established rules. Before submitting the locate ticket requests, users must complete all required fields and verify all information, including the mapped work site(s). Facility owner notifications will be based upon the notification policies as set by Gopher State One Call.

