



January 2017

# The 2017 Northern Midwest Users' Group Meeting

By: *Lareina Taing*

Gopher State One Call (GSOC) invites Facility Operators to attend the first ever Northern Midwest Users' Group Meeting! One Call Concepts, Inc. (OCC) will be hosting the event customized for three notification centers- GSOC, Iowa One Call (IOC), and North Dakota One Call (NDOC). The Northern Users' Group Meeting was developed to bring together Facility Operators from states with similar geographies, seasons, shared contractors, and initiatives and provide them with a forum to network with their peers, while learning about the OCC products and services available to them.



The meeting is scheduled to start at 1:00 pm on Thursday, February 2nd and close at noon on Friday, February 3rd at the Hilton Minneapolis St. Paul Airport Mall of America. Attendees who might not have the time or resources to attend extended industry meetings and conferences should find the condensed and information-packed agenda ideal. The content of the scheduled sessions combined with the insights shared during the open round table discussions will provide a multi-state view of damage prevention strategies and suggest opportunities for new partnerships with other industry peers. Participants will have the opportunity to share their successes, challenges, and new ideas about improving damage prevention. GSOC anticipates that the meeting will help create relationships that extend far beyond the timeframe of the program. See below for the meeting agenda:

## Meeting Agenda

### Thursday, February 2nd

12:30pm- 1:00pm- Registration

1:00 pm- Welcome

1:15-2:15 pm - OCC Catalog of Products/Services

2:15-2:25 pm - Break

2:25-3:25 pm - Product Spotlight: Locator Ticket Management, Compliance Manager, and Safety Notifications

- 3:25-3:35 pm - Break
- 3:35-4:05 pm - Ticket Volumes
- 4:05-4:35 pm - Ticket Status Analysis
- 4:35-4:45 pm - Break
- 4:45-5:45 pm - Roundtable
- 6:00-9:00 pm - Customer Reception

**Friday, February 3rd**

- 7:30-8:30 am - Breakfast Buffet
- 8:30-9:30 am - Behind the Curtains at OCC- Disaster Recovery
- 9:30-9:40 am - Break
- 9:40-10:10 am - State Legislative Initiatives
- 10:10-10:40 am - Damage Prevention Outreach/Education
- 10:40-10:50 am - Break
- 10:50-11:50 am - Roundtable
- 11:50-Noon - Closing Remarks

Come and join OCC, GSOC, IOC, and NDOC for an educational experience and networking opportunity with your peers in the damage prevention industry!

Click [HERE](#) to register for the Northern Midwest Users' Group Meeting.

Click [HERE](#) to reserve a hotel room at the Hilton. The room block cutoff date is January 20th, 2017.



**Customer Support**  
(651)681-7326

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