When a call is placed to a one call center, there is less than a 1% chance for the underground excavation to result in damage.

- The Common Ground Alliance’s (CGA) annual DIRT report provides a summary and analysis of the events submitted into CGA’s Damage Information Reporting Tool (DIRT) for the year 2014.

**Ticket Types**

**LOCATE REQUEST**

Use this for standard excavation projects. Locate requests are the most common type of request processed at GSOC. This type of ticket must be requested by the excavator at least 48 hours (excluding weekends and holidays) and up to 14 calendar days from the planned start of excavation. The ticket is valid for 14 calendar days from the start date and time stated on the ticket, unless the locate markings become obscured or obliterated.

**EMERGENCY**

As defined by Minnesota Statute Chapter 216D.01 subdivision 3, emergency locates are used for “a condition that poses a clear and immediate danger to life or health, or a significant loss of property.” GSOC reminds you to first call 911 whenever there is a release of flammable, toxic or corrosive gas or liquid, or a dangerous situation is created. Next, contact the facility operator involved in the emergency, then contact GSOC.

**MEET**

Use this ticket type to request the facility operator to physically meet at the excavation site. A meet should only be requested when it is difficult to precisely define the location of the excavation site in a routine locate request. The use of white markings to clearly identify the excavation area can generally be used to avoid the time and cost of a meet.

**Excavator Responsibilities - Know the Basics!**

- **PLAN FOR YOUR EXCAVATION**
  You are required to use white markings to define the entire area where excavation will occur, unless it can be shown it is not practical. Include a safety buffer when marking the area.

- **NOTIFY GSOC**
  All Minnesota excavators, including homeowners and farmers, are responsible for notifying GSOC of their proposed excavations so facility operators with underground facilities near the excavation area can be informed of pending excavation.

- **ALWAYS USE THE CORRECT WORK TYPE ON YOUR TICKET**

- **CHECK FOR ACCURACY OF THE INFORMATION ON YOUR TICKET**

- **ALWAYS CHECK THE STATUS OF YOUR TICKET BEFORE YOU EXCAVATE**

- **HAND DIG WITHIN THE TOLERANCE ZONE**

**Locators**

Locators use specialized equipment to determine the underground utilities in the excavation area. They locate and mark the horizontal location of underground facilities near the excavation site with different colored flags and paint that correspond to the specific underground facility.

**Plan for Your Excavation**

- **24” Hand Dig**
  - Gas, Oil, Steam, Propane
  - Communication, CATV, Fiber
  - Water
  - Reclaimed Water, Irrigation
  - Sewer

- **24” Hand Dig**
  - Sewer

- **20” Hand Dig**
  - Sewer

- **24” Hand Dig**
  - Gas, Oil, Steam, Propane
  - Communication, CATV, Fiber

- **20” Hand Dig**
  - Water

- **20” Hand Dig**
  - Sewer

- **24” Hand Dig**
  - Sewer

- **24” Hand Dig**
  - Gas, Oil, Steam, Propane

- **24” Hand Dig**
  - Communication, CATV, Fiber

- **20” Hand Dig**
  - Sewer

- **24” Hand Dig**
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**Exterior Boundaries**

- **24” Hand Dig**
  - Gas, Oil, Steam, Propane
  - Communication, CATV, Fiber

- **20” Hand Dig**
  - Sewer

- **24” Hand Dig**
  - Gas, Oil, Steam, Propane

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