



Tsis Txhob Xa Tias Koj Yeej Paub Lawm Hais Tias Yam Nyob Hauv Qab Yog Dab Tsi

Pov thaiv koj tus kheej thiab cov neeg uas nyob puag ncig koj. Siv GSOC zaum no thiab txhua zaus.

Tab txawm hais tias koj yuav yog tus kws tshaj lij khawb av los sis tus tswv tsev, raws li kev cai lij choj ntawm Xeev Minnesota los xij, koj yuav tsum tau hu rau Gopher State One Call (GSOC) ua ntej yuav pib khawb ib qho av twg. Tej zaum koj yuav tsuas yog nruab lub thawv xa ntawv tshiab, cog laj kab, tsim lub lawj sam phiaj, los sis cog tsob ntoo, tab sis txawm tias qhov khoos kas ntawd yuav yog yam twg los xij, yuav tau hu rau GSOC ua ntej pib koj qhov khoos kas ntawd txhawm rau pab rau koj kom tsis txhob muaj kev puas tsuaj rau cov chaw sab hauv qab av.



Thov nco tseg: Gopher State One Call yuav **TSIS** lav thaj tsob rau kev tiv tauj cov neeg nrhiav chaw txhawm rau pleev xim los sis kos cim rau koj **COV CHAW NTIAG TUG**. Yog xav paub ntau ntxiv, ces nyeem txuas ntxiv rau daim ntawv tseb.



GSOC Cov Txheej Txheem Thov Tshawb Nrhiav Qhov Chaw

Thaum koj muaj ib qhov khoos kas uas yuav tsum tau khawb, koj thawj kauj ruam yog hu los rau Gopher State One Call. Koj tuaj yeem ua qhov no tau txhua lub sij hawm tau ntawm gopherstateonecall.org los sis los ntawm kev hu rau 8-1-1 thaum lub sij hawm ua hauj lwm.

Xa cov ntawv thov tshawb nrhiav qhov chaw yam tsis tau them nyiaj raws hauv online tau ntawm gopherstateonecall.org

Npaj Kom Txhij

Thaum koj tiv tauj rau GSOC nrog ib daim ntawv thov tshawb nrhiav qhov chaw, koj yuav raug nug ib cov lus nug, muaj xws li:

- Koj lub npe, qhov chaw nyob, thiab tus nab npawb xov tooj yog li cas?
- Koj yuav ua hom hauj lwm dab tsi? (xws li cog ib tsob ntoo los sis kho laj kab)
- Qhov chaw nyob, lub nroog, lub cheeb nroog thiab txoj kev sib tshuam ze tshaj plaws ntawm qhov chaw khawb av yog qhov twg?
- Nyob rau ntawm qhov chaw khawb av ntawd, koj yuav khawb qhov twg? (piv txwv li sab hnuv tuaj ntawm lub tsev, nyob rau hauv ib puag ncig 5-ft ntawm tus ncej txheem xim dawb.)
- Koj yuav khawb thaum twg? (xws li tshuav 3 hnuv, lub lim piam tom ntej)

Tau Kos Rau Cov Chaw Ntawm Koj Qhov Qab Av

Thaum koj tau xa koj daim ntawv thov tshawb nrhiav qhov chaw lawm, ib “daim pib (ticket)” yuav raug tsim tawm. Daim pib yuav raug xa mus rau txhua tus neeg ua hauj lwm hauv tsev uas tej zaum yuav muaj cov chaw hauv av hauv thaj tsam uas khawb av. Tom qab ntawd cov neeg ua hauj lwm hauv tsev yuav xa ib tus neeg nrhiav chaw mus rau ntawm qhov chaw khawb av thiab kos rau uas yog siv cov chij, cov ncej, cov xov hlau, thiab pleev xim sib xyuas ua ke rau. Thov nco ntsoov tias tsis tau kos cim rau cov chaw ntiag tug raws li ib feem ntawm GSOC cov txheej txheem thov tshawb nrhiav qhov chaw.

Kuaj Xyuas Cov Lus Teb Zoo

Ua ntej yuav khawb av, kuaj xyuas Gopher State One Call lub lab npauv Lus Teb Zoo txhawm rau los txiav txim siab seb txhua tus neeg ua hauj lwm puas tau mus xyuas koj qhov chaw khawb av thiab/los sis puas tau teb rau koj qhov kev thov tshawb nrhiav qhov chaw.

Txhawm rau saib cov lus teb zoo ntawm txhua daim pib, ces mus rau ntawm gopherstateonecall.org thiab nias rau qhov “SEARCH FOR A TICKET (SEARCH & STATUS).”

Khawb!

Raws li txoj cai ntawm xeev Minnesota, koj yuav tsum tau tos ntev li 48 xuab moos (tsis suav hnuv xa ntawv thov, cov hnuv so as thiv thiab cov hnuv so hauj lwm) tom qab koj tau xa koj daim ntawv thov tshawb nrhiav qhov chaw txhawm rau los pib koj qhov khoos kas khawb av.



Tej Yam Yuav Tau Khaws Cia Rau Hauv Nruab Siab

Daim Duab Qhia Txog Thaj Chaw Khawb

Ua ntej koj yuav tiv tauj rau GSOC, koj yuav tsum qhia koj li thaj tsam khawb av ua kev pleev xim dawb. Qhov no yuav pab rau tus neeg nrhiav qhov chaw paub tseeb tias koj yuav khawb av rau qhov twg. Qee cov piv txwv zoo ntawm cov cuab yeej kos cim xim dawb muaj xws li xim dawb, cov chij, cov pas txhos, los sis cov ncej.

Tos Qhia Qhov Chaw Tso

Tom qab tiv tauj rau GSOC lawm, koj yuav tsum tau tos. Cov chaw hauj lwm saib xyuas kev siv hluav taws xob muaj sij hawm 48 xuab moos (tsis suav hnuv xa ntawv, cov hnuv so as thiv thiab cov hnuv so hauj lwm) txhawm rau nrhiav lawv cov chaw. Ncu a sij hawm kev tos 48 xuab moos ntawd yuav pib thaum 12:01 a.m nyob rau hnuv tom qab uas tau xa daim ntawv thov nrhiav qhov chaw khawb av. Qhov no txhais tias yog hais tias koj xa daim ntawv thov nyob rau hnuv Tuesday, ces koj yuav pib khawb av tau tsis pub qeeb tshaj thaum sij hawm 12:01 a.m. hnuv Friday.



SAFETY IS IN YOUR HANDS.
EVERY DIG. EVERY TIME.

811 los sis 651-454-0002

TIV TAUJ GSOC UA NTEJ KOJ YUAV KHAWB AV



**KAWM PAUB NTAU NTXIV
thiab XA COV NTAWV
THOV NRHIIV CHAW HAUV
ONLINE TAU NTAWM
gopherstateonecall.org**

Koj Puas Tau Paub?

Tsis Yog Txhua Yam Yuav Tau Kos Cim Rau Thaum Koj Tiv Tauj Rau GSOC



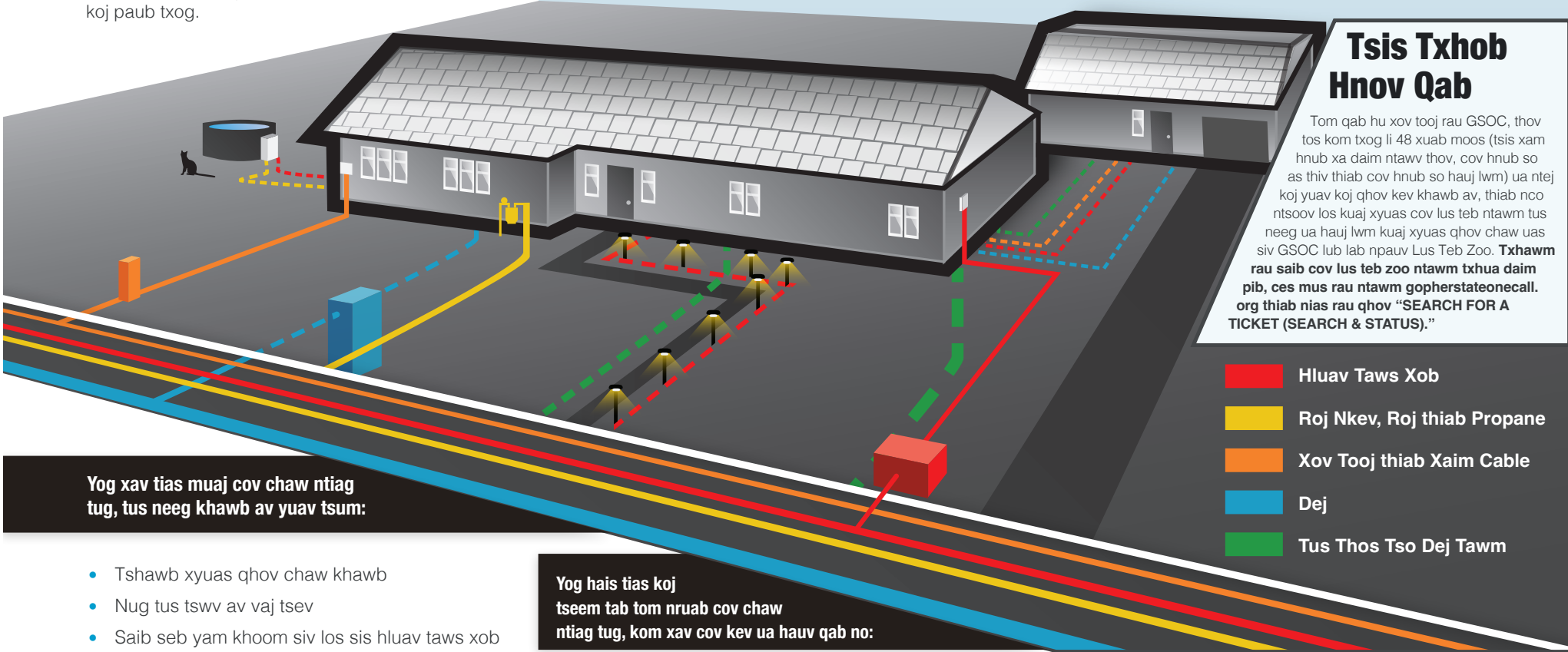
Cov tswv tsev: Hais qhia rau cov neeg cog lus ua hauj lwm paub txog cov xaim faus hauv qab av uas koj paub txog.

Cov chaw sab hauv qab av ntiag tug, xws li cov xaim hluav taws xob, dej, cua ntiag tug thiab cov nev vawj ntiag tug, **uas cov neeg ua hauj lwm saib xyuas tej chaw tsis tau kos cim rau.** Yog hais tias tus tswv tsev los sis tus neeg xauj tsev muaj ib hom chaw ntiag tug nyob sab hauv qab av hom twg los xij, lawv muaj lub luag hauj lwm los nrhiav cov chaw ntiag tug los ntawm kev ntiav ib tus neeg nrhiav chaw ntiag tug.

Cov xaim ntiag tug feem ntau suav nrog txhua cov xaim uas siv sab nraum zoov, cov dab da dej kub, cov teeb tawm kom pom kev kom muaj kev ruaj ntseg, pas dej ua luam dej, thiab cov qhov cub siv roj nkev.

Qhov kev pab cuam nrhiav chaw uas tsis tau them nyiaj muaj muab kev pab los ntawm GSOC **TSUAS YOG** siv tau rau cov neeg ua hauj lwm saib xyuas tej chaw zej tsoom nkaus xwb. Daim duab hauv qab no qhia rau pom txog ntau yam khoom siv hluav taws xob, dej, cua, qee qhov yog tus tswv tuam txhab hluav taws xob, dej, cua thiab qee qhov los ntawm tus tswv tsev.

TEJ KHOOM SIV HLUAV TAWS XOB, DEJ, CUA UAS TAU KOS CIM LOS NTAWM COV KAB NTAWD FEEM NTAU YOG LOS NTAWM TUS TSWV TSEV. Cov kev pab cuam nrhiav chaw ntiag tug yuav muaj qhov kos cim yam tsis muaj tus nqi rau them. Yuav TSIS tau kos cim rau cov xaim ntawd los ntawm kev tiv tauj rau GSOC.



Yog xav tias muaj cov chaw ntiag tug, tus neeg khawb av yuav tsum:

- Tshawb xyuas qhov chaw khawb
- Nug tus tswv av vaj tsev
- Saib seb yam khoom siv los sis hluav taws xob twg tuaj yeem siv tau rau lub tsev sab nraud tau
- Hu rau tus nruab cov chaw xub thawj txhawm rau thov txhua daim duab qhia chaw ntawm cov xaim
- Ua tib zoo maj mam khawb thiab ceev faj txog cov cim ceeb toom ntawm cov chaw hauv qab av
- Mus saib ntawm gopherstateonecall.org/resources/industry-directory rau cov ntaub ntawv ntsig txog cov tuam txhab nrhiav chaw ntiag tug

Yog hais tias koj tseem tab tom nruab cov chaw ntiag tug, kom xav cov kev ua hauv qab no:

- Npaj daim duab qhia chaw tshiab hauv qab av
- Faus cov xaim taug qab xyuas nrog cov chaw tshiab
- Siv cov cim kos los sis cov cim sab saum npoo av qhia txog cov chaw uas faus rau hauv qab av
- Mus saib ntawm gopherstateonecall.org/ticketing rau cov ntaub ntawv qhia txog kev pov thaiv cov chaw ntiag tug



Cov ntaub ntawv tiv tauj rau qee cov tuam txhab nrhiav chaw uas yuav nrhiav cov chaw ntiag tug hauv qab av tuaj yeem nrhiav pom nyob rau hauv daim ntawv teev npe tsev tsim khoom lag luam nyob ntawm gopherstateonecall.org/resources/industry-directory.

Tsis Txhob Hnov Qab

Tom qab hu xov tooj rau GSOC, thov tos kom txog li 48 xuab moos (tsis xam hnub xa daim ntawv thov, cov hnub so as thiv thiab cov hnub so hauj lwm) ua ntej koj yuav koj qhov kev khawb av, thiab nco ntsoov los kuaj xyuas cov lus teb ntawm tus neeg ua hauj lwm kuaj xyuas qhov chaw uas siv GSOC lub lab npauv Lus Teb Zoo. **Txhawm rau saib cov lus teb zoo ntawm txhua daim pib, ces mus rau ntawm gopherstateonecall.org thiab nias rau qhov "SEARCH FOR A TICKET (SEARCH & STATUS)."**

- Hluav Taws Xob**
- Roj Nkev, Roj thiab Propane**
- Xov Tooj thiab Xaim Cable**
- Dej**
- Tus Thos Tso Dej Tawm**

Huab Hwm Cov Cim!

Thaum qhia tau cov chaw siv hluav taws xob lawm, koj yuav pom cov hij, cov pas txhos, cov ncej, thiab kos pleev xim rau hauv av. Huab hwm cov cim! Tsis txhob siv cov cuab yeej khawb uas yog tshuab thaum koj khawb ze li 24 ntv ntawm cov cim kos. Tsuas yog siv cov cuab yeej uas siv tes khawb nkaus xwb.

KAWM PAUB NTAU NTXIV THIAB XA COV NTAWV THOV NRHIAV CHAW YAM TSIS TAU THEM NYIAJ TAU NTAWM gopherstateonecall.org.

XIM DAWB	Thaj Chaw Uas Tau Hais Kom Khawb Av
XIM PAJ YEEB	Cov Cim Kos Ntsuam Xyuas Ib Ntus
XIM LIAB	Hluav Taws Xob
XIM DAJ	Roj Nkev, Roj, Pa, Propane
XIM TXIV KAB NTXWV	Xaim Xov Tooj, CATV, Fiber
XIM XIAB	Dej
XIAM XIAB TSAUS	Cov Dej Uas Tau Muab Lim Dua Lawm, Dej Kwj Kiag
XIM NTSUAB	Tus Thos Tso Dej Tawm

Cheeb Tsam Yuav Tau Maj Mam Ua Tib Zoo Saib

